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THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: ZARA et al. Docket No.: 10002185-1
Serial No.: 09/666,910 Group Art Unit: 3629
Filed: September 21, 2000 Examiner: Borrisov, Igor N.
For: **INTELLIGENTLY CLASSIFYING AND HANDLING USER
REQUESTS IN A DATA SYSTEM**

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

**REQUEST FOR CONTINUED EXAMINATION (RCE) AND
SUBMISSION UNDER 37 CFR 1.116**

In response to the Final Office Action Dated May 6, 2003, please amend the application as provided herein below and reconsider the claims as now presented along with the RCE.

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GROUP 3600